

Have you lost food due to the recent wildfires and power outages?

If you receive SNAP benefits and lost food because of power outages, a fire, or storm, you may be able to get some SNAP benefits back to replace your lost food.

SNAP recipients in 20 Oregon counties will have an extended period of time until October 7th to report food loss and get replacement benefits. These counties are: Benton, Clackamas, Columbia, Coos, Deschutes, Douglas, Jackson, Jefferson, Josephine, Klamath, Lake, Lane, Lincoln, Linn, Marion, Multnomah, Tillamook, Wasco, Washington, and Yamhill counties.

To request replacement SNAP benefits, you can:

Call Oregon Department of Human Services (ODHS) to report lost food by October 19th. Find your local ODHS office (anyone can be served by any office in Oregon).

You will be asked to complete a food loss form documenting the food you lost by October 7th.

Or

Submit a signed and dated written request that includes how the food was destroyed, the date it happened, the food items destroyed, and the amount paid for each item.

You can also fill out the food loss form and submit it directly to DHS by mail, in-person or email without needing to call. This form needs to be submitted by October 19th.

Did you lose your EBT card when evacuating or was it destroyed in a fire?

If a SNAP recipient has lost their EBT card due to evacuating or their card has been destroyed in a fire, they are able to get a replacement card.

Typically card replacement happens through the ODHS card replacement hotline (1-855-328-6715, M-F 8:30am-4:30pm), however for cards destroyed in a fire or a delay in receiving an EBT card would impact a household's health and safety, replacement cards can be given by a ODHS branch office.

Find your local ODHS office at oregon.gov/DHS/offices/pages/self-sufficiency.aspx (Anyone can be served by any office in Oregon).

For more resources, visit
oregonhunger.org/wildfire-resources

